



PRESTIGIOUS PAWS

Pet Care Agreement

Your Pet Care Agreement Includes:

- Contact Info / Home Guide
- Service Agreement / Terms & Conditions
 - Veterinarian Release
 - Social Media Release
- Pet Information (please fill out for each pet)

Owner Contact Info

Owner Name	
Address	
Cell Phone	
Home Phone	
Work Phone	
Email	
Preferred Contact Method	
How Did You Find Us?	

Emergency Contact Info

Emergency Contact Name	
Phone	
Vet Contact Name	
Phone	

Home Guide

Item	Location
Crate/Cage	
Leash/Collar	
Brushes	
Food	
Food/Water Dishes	
Medications/ Supplements	
Treats	
Litter Box	
Poop Scoop/Bags	
Kitchen Waste	
Outside Waste	
Recycle Bin	
Wet Paw Towels	
Paper Towels	
Cleaning Supplies	
Broom/Vacuum	
Mail	
Plants	

Usual Vehicles & Visitors

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Will anyone else have access to your home while you are away? Y / N

Would you like your blinds or lights rotated during your time away? Y / N

Alarm Instructions

--

Plant watering? Y / N

Mail collection? Y / N

Garbage take-out? Y / N

Garbage Day

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Service Agreement / Terms & Conditions

Note: For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are used interchangeably to refer to the person(s) who is (are) contracting services from Prestigious Paws, Inc. for one or more domesticated animals.

1. Payment is due upon scheduling service online and if paying in-person, payment is due prior to service. A \$35 service fee will be assessed for each returned check.
2. Appointments are required to ensure pet specialist availability. Clients returning home early will still be responsible for paying for the amount of time they have reserved.
3. If daily dog walking services need to be canceled, clients must provide a minimum of 2 hour notice, after which a credit will be applied to the next week of service for any canceled days. Credits cannot be carried over for more than one month.
4. Prestigious Paws, Inc. is not responsible for wilted, dead, or otherwise unhealthy plants. We will follow your written instructions as faithfully as possible but cannot be held responsible if the results are not favorable.
5. Prestigious Paws, Inc. is not responsible to any damage to any homes if such damage is beyond the control of the pet specialist. This includes, but is not limited to, leaks, electrical problems, and acts of nature. If such circumstances arise, we will attempt to contact the customer and the listed emergency contact before making a subjective decision to deal with the problem (if contact attempts are unsuccessful). All repairs and related fees (including Special Service emergency service time and coordination fees) will be paid by the client or reimbursed in full to Prestigious Paws, Inc. within 30 days.
6. Prestigious Paws, Inc. is not responsible for any damage to clients' property or the property of others unless such damage is directly caused by a negligent act of the pet specialist.
7. Prestigious Paws, Inc. agrees to remain fully insured through PSA or a comparable entity, including optional Special Property Endorsement (which protects against theft, breakage, and other damages caused by a Pet Specialist). However, Prestigious Paws, Inc. accepts no responsibility for security, loss, or damage of the premises if the home is not property secured and/or other individuals have access to the property.
8. When services are reserved, the owner will notify the pet specialist of all individuals who have been granted access to the home during the service period.
9. Prestigious Paws, Inc. is not liable for any loss or damage in the event a burglary or other crime occurs while under this contract. The owner agrees to secure his or her home prior to leaving the premises, and Prestigious Paws, Inc. will re-secure the home to the best of its ability at the end of each visit. While keys are in the possession of the pet specialist, they will be either on the specialist's physical person or properly stored at an undisclosed location. Prestigious Paws, Inc. subscribes to insurance coverage for lost key lock replacements. Should an owner advise Prestigious Paws, Inc. to leave the home unsecure or unlocked while providing pet sitting services, he/she agrees they will not hold Prestigious Paws, Inc. responsible or liable for any loss or damage.
10. The owner must have the legal rights to place animals in the care of pet specialists, kennels, and veterinary clinics. Pet specialists cannot service homes with "visiting" pets or animals that do not belong to the resident of the service site without additional service agreements accepted and signed by the animals' rightful owner(s).
11. The terms of this document apply to all the pets owned by the client, including any and all new pets obtained on or after the date this document was signed, at any and all locations designated for service.

12. The owner is responsible for pet-proofing their house and yard as well as maintaining security fences, gates, and latches. Prestigious Paws, Inc. will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors. Prestigious Paws, Inc. will also not be liable as stated previously should the owner request that pet(s) be allowed access to outdoors with an invisible fence system.
13. The pet owner is responsible for supplying the necessary safe equipment and supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit collar for walks or in case of emergencies, firmly affixed vaccination tags, a leash, pooper-scoopers or baggies, litter boxes, crates, cleaning supplies, medicines, pet food, and cat litter. Should these items not be available, we will make every effort possible to contact the owner beforehand, but in the event that contact is not able to be made, the owner authorizes any purchases necessary for the satisfactory performance of duties and agrees to be responsible for reimbursing Prestigious Paws, Inc. for such items, as well as service fees for obtaining items, within 14 days.
14. Owners are responsible for all medical expenses and damages resulting from an injury to a pet specialist, or other persons, by the pet. Customers agree to indemnify, hold harmless, and defend Prestigious Paws, Inc., in the event of a claim by any person injured by the pet.
15. Arranges should be made with someone to evacuate and/or care for your pets in case of a disaster, weather related event or crisis. Prestigious Paws, Inc. will try to see to your pets' safety/care should such events occur, but we cannot guarantee it.
16. This contract allows Prestigious Paws, Inc. to accept all future telephone, online, mail, or email appointments and provide service without additional signed service agreements.
17. In the event of personal emergency or illness of a pet specialist, the owner authorizes another Prestigious Paws, Inc. representative to fulfill pet-care, if another qualified person is available.
18. Prestigious Paws, Inc. may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the pet specialist. If concerns for personal safety or for the safety of the animal prevent a pet specialist from continuing to care for a pet, all possible effort will be made to contact the owner but in the event that contact is not able to be made, the owner authorizes the pet to be placed in a kennel or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the owner.
19. Prestigious Paws, Inc. agrees to provide agreed-upon services in a manner that is trustworthy, caring, and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence.
20. Prestigious Paws, Inc. has permission to make a copy of clients' key(s) for emergency / backup purposes at their discretion.
21. Prestigious Paws, Inc. agrees to place an identifying code on clients' keys. The keys will not be marked with any names, addresses, or pets' names. Keys will be returned at the end of each service period, unless clients agree in advance to have keys retained by Prestigious Paws, Inc. for future services. Prestigious Paws, Inc. has permission to provide clients' keys to any of its employees who will be providing Pet Sitting Services.
22. Client agrees to discuss any concerns with Prestigious Paws, Inc. within 48 hours after services are performed.

Veterinary Release

1. In the event that any of my pets appears to be ill, injured, or at significant risk of experiencing a medical problem at the start of service or while in the care of Prestigious Paws, Inc., I give permission to Prestigious Paws, Inc. to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinary services are listed on each individual Pet Information Disclosure. Other veterinarians or emergency care clinics chosen by the pet specialist are acceptable.
2. I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as condition are determined to be not life-threatening and/or contact is possible. I understand that Prestigious Paws, Inc. providers work hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow Prestigious Paws, Inc. providers to use their best judgment in handling these situations, and I understand that Prestigious Paws, Inc. and its staff assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).
3. I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Such payments will be made within 14 days of the initial incident. I also agree to be responsible for all fees assessed by Prestigious Paws, Inc. for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of each incident.
4. I further authorize Prestigious Paws, Inc. and my primary veterinarian(s) to share all of the medical records of all of my animals with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured animal(s).
5. This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Prestigious Paws, Inc. cares for one or more of my pets.

I understand that this agreement applies to all of the pets within the care of Prestigious Paws, Inc. By signing this contract, I agree I have the sole authority to make health, medical, and financial decisions regarding the animals scheduled to receive services.

This agreement is valid from the date signed and replaces any prior Service Agreements. Client agrees to any future Prestigious Paws, Inc. Agreement/Terms of Service changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on the company's website. The owner states that he/she as read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client Name (please print): _____

Signature: _____ Date: _____

Social Media Release

I grant Prestigious Paws, Inc. and its representatives and employees the right to take photographs of my pet(s) and to use and publish the photographs online (i.e. on theprestigiouspet.com, Facebook.com, Instagram.com). I agree that Prestigious Paws, Inc. may use such photographs of my pet(s) with or without my name and for any lawful purpose, including, for example, such purposes as publicity, illustration, advertising, and website content.

- YES! You may use photos of my pet.
- No. You may NOT use photos of my pet.

Client Name (please print): _____

Signature: _____ Date: _____

Pet #1 Information (Page 1 of 2)

Owner Name: _____

Pet Name: _____

General Information

Breed: _____

Sex: M / F

Neutered: Y / N

Physical Description:

Declawed: Y / N

Microchip/Tag #:

Birthdate: _____

Age: _____

Weight: _____

Size: _____

Feeding Instructions

<input type="checkbox"/> Dry Food Brand: _____ Amount: _____ <input type="checkbox"/> Wet Food Brand: _____ Amount: _____	<u>Times normally fed:</u> <input type="checkbox"/> Bowl always full <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Water Water will be cleaned and filled frequently, as often as needed.	<u>Type normally given:</u> <input type="checkbox"/> Tap <input type="checkbox"/> Bottled <input type="checkbox"/> Filtered	<u>Notes:</u>
<input type="checkbox"/> Medication Type: _____ Dosage: _____ <input type="checkbox"/> Medication Type: _____ Dosage: _____	<u>Times normally given:</u> <input type="checkbox"/> Anytime <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Treats	<u>Notes:</u>	

Pet #1 Information (Page 2 of 2)

Owner Name: _____

Pet Name: _____

Pet's Living Area

- | | |
|---|---|
| <input type="checkbox"/> Not allowed outdoors at all | <input type="checkbox"/> Turn-out, secure fence NOT allowed indoors |
| <input type="checkbox"/> Only allowed outdoors on a leash | <input type="checkbox"/> Allowed on furniture, beds |
| <input type="checkbox"/> Turn-out, invisible fenced yard w/collar | <input type="checkbox"/> Restrict to pet area/crate when pet is alone |
| <input type="checkbox"/> Restricted area/crate location: _____ | |
| <input type="checkbox"/> Other off-limit areas: _____ | |

Where does he/she like to escape to? How can he/she be retrieved? _____

Allergies

Does your pet have food allergies? If yes, please explain: _____

Medical History (ongoing or recurring known illnesses/injuries, treatments, & medications)

Personality/Temperament

Any commands or tricks your pet knows: _____

Favorite games, toys, and activities: _____

Pet doesn't like:

- | | | |
|--|--|--|
| <input type="checkbox"/> Baths | <input type="checkbox"/> Hot days | <input type="checkbox"/> Sharing food dish |
| <input type="checkbox"/> Nail clipping | <input type="checkbox"/> Rain/snow/cold | <input type="checkbox"/> Loud noises |
| <input type="checkbox"/> Strangers | <input type="checkbox"/> New animals | <input type="checkbox"/> All humans |
| <input type="checkbox"/> Having ears touched | <input type="checkbox"/> Other family pets | <input type="checkbox"/> Vacuum cleaner |
| <input type="checkbox"/> Sprays | <input type="checkbox"/> People near food dish | <input type="checkbox"/> Thunder/lightning |

Has pet ever (please describe):

- Attacked or bitten someone?
- Attacked another animal/injured self?
- Escaped out of fear?
- Injured self out of boredom?
- Escaped from home?

Pet #2 Information (Page 1 of 2)

Owner Name: _____

Pet Name: _____

General Information

Breed: _____

Sex: M / F

Neutered: Y / N

Physical Description:

Declawed: Y / N

Microchip/Tag #:

Birthdate: _____

Age: _____

Weight: _____

Size: _____

Feeding Instructions Same as Pet #1

<input type="checkbox"/> Dry Food Brand: _____ Amount: _____ <input type="checkbox"/> Wet Food Brand: _____ Amount: _____	<u>Times normally fed:</u> <input type="checkbox"/> Bowl always full <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Water Water will be cleaned and filled frequently, as often as needed.	<u>Type normally given:</u> <input type="checkbox"/> Tap <input type="checkbox"/> Bottled <input type="checkbox"/> Filtered	<u>Notes:</u>
<input type="checkbox"/> Medication Type: _____ Dosage: _____ <input type="checkbox"/> Medication Type: _____ Dosage: _____	<u>Times normally given:</u> <input type="checkbox"/> Anytime <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Treats	<u>Notes:</u>	

Pet #2 Information (Page 2 of 2)

Owner Name: _____

Pet Name: _____

Pet's Living Area Same as Pet #1

- | | |
|---|---|
| <input type="checkbox"/> Not allowed outdoors at all | <input type="checkbox"/> Turn-out, secure fence NOT allowed indoors |
| <input type="checkbox"/> Only allowed outdoors on a leash | <input type="checkbox"/> Allowed on furniture, beds |
| <input type="checkbox"/> Turn-out, invisible fenced yard w/collar | <input type="checkbox"/> Restrict to pet area/crate when pet is alone |
| <input type="checkbox"/> Restricted area/crate location: _____ | |
| <input type="checkbox"/> Other off-limit areas: _____ | |

Where does he/she like to escape to? How can he/she be retrieved? _____

Allergies

Does your pet have food allergies? If yes, please explain: _____

Medical History (ongoing or recurring known illnesses/injuries, treatments, & medications)

Personality/Temperament

Any commands or tricks your pet knows: _____

Favorite games, toys, and activities: _____

Pet doesn't like:

- | | | |
|--|--|--|
| <input type="checkbox"/> Baths | <input type="checkbox"/> Hot days | <input type="checkbox"/> Sharing food dish |
| <input type="checkbox"/> Nail clipping | <input type="checkbox"/> Rain/snow/cold | <input type="checkbox"/> Loud noises |
| <input type="checkbox"/> Strangers | <input type="checkbox"/> New animals | <input type="checkbox"/> All humans |
| <input type="checkbox"/> Having ears touched | <input type="checkbox"/> Other family pets | <input type="checkbox"/> Vacuum cleaner |
| <input type="checkbox"/> Sprays | <input type="checkbox"/> People near food dish | <input type="checkbox"/> Thunder/lightning |

Has pet ever (please describe):

- Attacked or bitten someone?
- Attacked another animal/injured self?
- Escaped out of fear?
- Injured self out of boredom?
- Escaped from home?

Pet #3 Information (Page 1 of 2)

Owner Name: _____

Pet Name: _____

General Information

Breed: _____

Sex: M / F

Neutered: Y / N

Physical Description:

Declawed: Y / N

Microchip/Tag #:

Birthdate: _____

Age: _____

Weight: _____

Size: _____

Feeding Instructions Same as Pet #1

<input type="checkbox"/> Dry Food Brand: _____ Amount: _____ <input type="checkbox"/> Wet Food Brand: _____ Amount: _____	<u>Times normally fed:</u> <input type="checkbox"/> Bowl always full <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Water Water will be cleaned and filled frequently, as often as needed.	<u>Type normally given:</u> <input type="checkbox"/> Tap <input type="checkbox"/> Bottled <input type="checkbox"/> Filtered	<u>Notes:</u>
<input type="checkbox"/> Medication Type: _____ Dosage: _____ <input type="checkbox"/> Medication Type: _____ Dosage: _____	<u>Times normally given:</u> <input type="checkbox"/> Anytime <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Treats	<u>Notes:</u>	

Pet #3 Information (Page 2 of 2)

Owner Name: _____

Pet Name: _____

Pet's Living Area Same as Pet #1

- | | |
|---|---|
| <input type="checkbox"/> Not allowed outdoors at all | <input type="checkbox"/> Turn-out, secure fence NOT allowed indoors |
| <input type="checkbox"/> Only allowed outdoors on a leash | <input type="checkbox"/> Allowed on furniture, beds |
| <input type="checkbox"/> Turn-out, invisible fenced yard w/collar | <input type="checkbox"/> Restrict to pet area/crate when pet is alone |
| <input type="checkbox"/> Restricted area/crate location: _____ | |
| <input type="checkbox"/> Other off-limit areas: _____ | |

Where does he/she like to escape to? How can he/she be retrieved? _____

Allergies

Does your pet have food allergies? If yes, please explain: _____

Medical History (ongoing or recurring known illnesses/injuries, treatments, & medications)

Personality/Temperament

Any commands or tricks your pet knows: _____

Favorite games, toys, and activities: _____

Pet doesn't like:

- | | | |
|--|--|--|
| <input type="checkbox"/> Baths | <input type="checkbox"/> Hot days | <input type="checkbox"/> Sharing food dish |
| <input type="checkbox"/> Nail clipping | <input type="checkbox"/> Rain/snow/cold | <input type="checkbox"/> Loud noises |
| <input type="checkbox"/> Strangers | <input type="checkbox"/> New animals | <input type="checkbox"/> All humans |
| <input type="checkbox"/> Having ears touched | <input type="checkbox"/> Other family pets | <input type="checkbox"/> Vacuum cleaner |
| <input type="checkbox"/> Sprays | <input type="checkbox"/> People near food dish | <input type="checkbox"/> Thunder/lightning |

Has pet ever (please describe):

- Attacked or bitten someone?
- Attacked another animal/injured self?
- Escaped out of fear?
- Injured self out of boredom?
- Escaped from home?

Pet #4 Information (Page 1 of 2)

Owner Name: _____

Pet Name: _____

General Information

Breed: _____

Sex: M / F

Neutered: Y / N

Physical Description:

Declawed: Y / N

Microchip/Tag #:

Birthdate: _____

Age: _____

Weight: _____

Size: _____

Feeding Instructions Same as Pet #1

<input type="checkbox"/> Dry Food Brand: _____ Amount: _____ <input type="checkbox"/> Wet Food Brand: _____ Amount: _____	<u>Times normally fed:</u> <input type="checkbox"/> Bowl always full <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Water Water will be cleaned and filled frequently, as often as needed.	<u>Type normally given:</u> <input type="checkbox"/> Tap <input type="checkbox"/> Bottled <input type="checkbox"/> Filtered	<u>Notes:</u>
<input type="checkbox"/> Medication Type: _____ Dosage: _____ <input type="checkbox"/> Medication Type: _____ Dosage: _____	<u>Times normally given:</u> <input type="checkbox"/> Anytime <input type="checkbox"/> 6am-10am <input type="checkbox"/> 11am-1pm <input type="checkbox"/> 2pm-4pm <input type="checkbox"/> 5pm-7pm <input type="checkbox"/> 8pm-11pm	<u>Notes:</u>
<input type="checkbox"/> Treats	<u>Notes:</u>	

Pet #4 Information (Page 2 of 2)

Owner Name: _____

Pet Name: _____

Pet's Living Area Same as Pet #1

- | | |
|---|---|
| <input type="checkbox"/> Not allowed outdoors at all | <input type="checkbox"/> Turn-out, secure fence NOT allowed indoors |
| <input type="checkbox"/> Only allowed outdoors on a leash | <input type="checkbox"/> Allowed on furniture, beds |
| <input type="checkbox"/> Turn-out, invisible fenced yard w/collar | <input type="checkbox"/> Restrict to pet area/crate when pet is alone |
| <input type="checkbox"/> Restricted area/crate location: _____ | |
| <input type="checkbox"/> Other off-limit areas: _____ | |

Where does he/she like to escape to? How can he/she be retrieved? _____

Allergies

Does your pet have food allergies? If yes, please explain: _____

Medical History (ongoing or recurring known illnesses/injuries, treatments, & medications)

Personality/Temperament

Any commands or tricks your pet knows: _____

Favorite games, toys, and activities: _____

Pet doesn't like:

- | | | |
|--|--|--|
| <input type="checkbox"/> Baths | <input type="checkbox"/> Hot days | <input type="checkbox"/> Sharing food dish |
| <input type="checkbox"/> Nail clipping | <input type="checkbox"/> Rain/snow/cold | <input type="checkbox"/> Loud noises |
| <input type="checkbox"/> Strangers | <input type="checkbox"/> New animals | <input type="checkbox"/> All humans |
| <input type="checkbox"/> Having ears touched | <input type="checkbox"/> Other family pets | <input type="checkbox"/> Vacuum cleaner |
| <input type="checkbox"/> Sprays | <input type="checkbox"/> People near food dish | <input type="checkbox"/> Thunder/lightning |

Has pet ever (please describe):

- Attacked or bitten someone?
- Attacked another animal/injured self?
- Escaped out of fear?
- Injured self out of boredom?
- Escaped from home?